

Environment Friendly Measures

- **Monitoring for the Implementation of directions of Hon'ble National Green Tribunal (NGT) Dated 26.03.19 in OA No 141/2014.**
- **Certification of ISO 14001 for Stations is under process.**
- **Energy Audit of Stations completed.**
- **Water Audit of Chhapra Station and Ghazipur City is completed and for others Stations is under Process.**
- **Consent for Water & Air is under process for Banaras Railway Station.**
- **Rain Water Harvesting.**
- **Water Recycling Plant (WRP) with capacity of 250Kld at Banaras Coaching Depot.**
 - **LoA issued on 31.07.2019.**
 - **Work is under Progress.**
- **Effluent Treatment Plant (ETP) proposed for Banaras Station.**
- **Automatic Coach Washing Plant (ACWP) at Banaras Coaching Depot.**
 - **LoA issued on 22.09.2020.**
 - **Work is under Progress.**
- **Water Recycling Plant (WRP) with capacity of 250Kld at Chhapra Coaching Depot.**
 - **LoA issued on 04.11.2019.**
 - **Work is under Progress.**
- **Various Cleanliness Initiatives taken under Swachhta Pakhwara in Varanasi Division.**
- **Waste to Compost Machine installed at all Hon'ble NGT nominated 12 stations.**
- **80 Nos. Bottle Crushing Machine is under installation. To minimize the Plastic Waste and reuse.**
- **Park & Garden have developed at Stations.**
- **Water Recycling Plant (WRP) with capacity of 200Kld at Azamgarh, Varanasi City, Ghazipur City and Mau have been proposed under 1% ERWF, fund allotment awaited from HQ.**
- **CCTV Cameras have been installed for better monitoring for cleanliness at Stations.**
- **Authority nominated to penalize the person involve in littering at stations.**
- **Notice displayed at Stations for penalty and poster on public awareness campaigns.**
- **Website/webpage of the Railway Station to receive public grievance and suggestions.**

GRIEVANCES & CONTACT NUMBER

For any grievances, complains & feedback please contact

- ner.indianrailways.gov.in >Division>Varanasi Division> NGT Order Compliance
- <https://railmadad.indianrailways.gov.in/madad/final/home.jsp>
- **Contact Number – 9794843408**