

Complaint Statistics

Year	Opening balance as on 1 st Jan	Accrual between 1 st Jan to 31 st Dec.	Disposal between 1 st Jan to 31 st Dec.	Closing balance as on 31 st Dec.
2019	173	709	749	133
2020	133	451	452	132
2021	132	305*	383*	54*

(* As on 01.09.2021)