

(14)

NORTH EASTERN RAILWAY
RATES CIRCULAR(Coaching) No. **14** OF 2015
(CASE NO. C/146/2/Sr.Citizen/RC)

Sub- Reservation facilities for Sr.Citizen and female passengers including pregnant women.

Ref- Commercial Circulars No.06 of 2000, No.40 of 2007 and No.65 of 2008.

While presenting the Railway Budget 2015-16, Hon'ble MR inter-alia made the following announcement:-

“ ----- we propose to increase the quota of lower berths for senior citizens .TTEs would also be instructed to help senior citizens, pregnant women and differently-abled persons -- --- the middle bay of coaches will be reserved for women and senior citizens for reason of safety.

2. The extant guidelines concerning the above issues are as under:-

2.1 Instructions were issued vide CC No. 40 of 2007 dated 18.4.2007 (Copy enclosed as C-1) that in all trains having reserved accommodation, a combined quota of two lower berths per coach should be earmarked in Sleeper, AC-3, Tier and AC-2 Tier classes for following category of passengers when traveling alone:

- a. Senior Citizen
- b. Female passengers 45 years of age and above; and
- c. Pregnant women.

2.2 Vide CC No. 65 of 2008 dated 16.12.2008 (Copy enclosed as C-2) it was inter-alia advised that the six berth compartment being earmarked for female passengers in SL class of long distance mail express trains should be in the third bay of the coach.

2.3 With a view to facilitate senior citizens and physically handicapped persons traveling on concessional tickets , who have been allotted upper/middle berth and approaches for allotment of vacant of lower berth(s) , the onboard ticket checking staff have been authorized vide CC no. 06 of 2000 dated 11.05.2000 (Copy enclosed as C-3) to allot the same on first come served basis after making necessary entry in the reservation chart.

3. In compliance of the announcement made in Railway Budget 2015-16, it is desired that:-

- (i) The existing combined quota of two lower berths per coach in Sleeper class as indicated in para 2.1 above may be enhanced to four lower berths per coach. There will be however, no change in this quota being earmarked in 3A and 2A classes.
- (ii) Instructions regarding assisting senior citizens and physically handicapped persons as contained in CC no.06 of 2000 (C-1) may be reiterated to all concerned and the scope of these instructions may be expanded by including pregnant women also in these instructions. Hence, onboard ticket checking staff are now authorized to allot vacant lower berths available in the train to senior citizens, physically handicapped persons and pregnant women (who have been allotted middle / upper berths), on approach, on first come first served basis after making necessary entry in the chart.
- (iii) All efforts should be made to ensure that the existing reservation quota of six berths for female passengers being earmarked in long distance mail/express trains should be in the middle of the coach and also to the extent feasible , the senior citizen quota should also be earmarked in the middle of the coach.

4. For instructions mentioned in para 3(i) & (iii) , necessary modifications will be done by Divisions by 31.03.2015 and these should be made effective from 01.04.2015 for trains opening for reservation as per Advance Reservation Period (ARP).

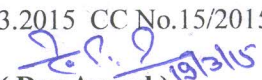
All the circulars issued on and after 01.01.2014 are also available on this railway's **website www.ner.indian railway. gov. in** and the same can also be downloaded from the site

Necessary instructions may be issued to all concerned immediately

DRMs to please ensure compliance by the staff.

Authority:-(Rly.Board's letter No.2007/TG-I/20/P/Pt.II dt. 13.03.2015 CC No.15/2015)

DA: As above.


(Dev Anand)
ACM/FSMR

For General Manager/C.

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NO. C/ 146/2/Sr.Citizen/RC

Dated. 19/03/2015

Copy forwarded for information and necessary action to:-

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19/3/15
For General Manager/C

