

पूर्वोत्तर रेलवे

कार्यालय
महाप्रबन्धक (कार्मिक)
गोरखपुर।

ई0पी0सं0-50-04

क्रमांक-46/2017

सं0 का/310/1/भाग-छः/चार

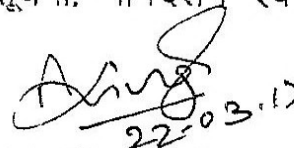
दिनांक 22-03-2017

सचिव/महाप्रबन्धक,
सचिव/अपर महाप्रबन्धक,
सभी विभागाध्यक्ष,
सभी मण्डल रेल प्रबन्धक,
सभी कार्मिक अधिकारी,
सभी मुख्य कारखाना प्रबन्धक,
सभी अतिरिक्त मण्डलाधिकारी/स्थापना,
पूर्वोत्तर रेलवे।

विषय:-कारगस्थल/संगठन में गवर्न की भावना लाने तथा कर्मचारियों को प्रेरित करने के लिए उठाए जाने वाले महत्वपूर्ण कदम।

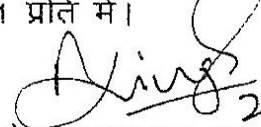
महाप्रबन्धक महोदय को सम्बोधित रेलवे बोर्ड का अ0स0प0स0 2017/ट्रान्स सेल/इनीसिएटिव्ज दिनांक 22.02.2017 की अंग्रेजी प्रतिलिपि सूचना, मार्गदर्शन एवं आवश्यक कार्यवाही हेतु संलग्न कर प्रेषित की जा रही है।

संलग्नक/यथोपरि


(ए0 के0 सिंह)
उपनकाधि/अराज
कृते महाप्रबन्धक/कार्मिक

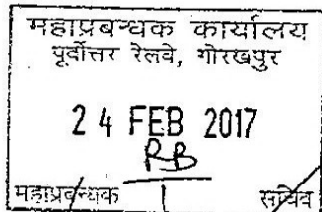
प्रतिलिपि निम्न को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित :-

- 1- महामंत्री/एन.ई.रेलवे मजदूर यूनियन/गोरखपुर - 40 प्रतियों में।
- 2- महामंत्री/प्रमोटी अधिकारी संघ/पूउरे/गोरखपुर - 02 प्रतियों में।
- 3- महामंत्री/रेसुब एशोसियेशन/पूउरे/गोरखपुर - 02 प्रतियों में।
- 4- महामंत्री/एससी/एराटी एवं ओबीसी एशोसियेशन/गोरखपुर-02 प्रतियों में।
- 5- मुकाय्याधी/एमपीपी को वेबसाइट पर अपलोड हेतु - 01 प्रति में।


कृते महाप्रबन्धक/कार्मिक

2
46/2017

A.K. Mital



सत्यमेव जयते



एक कदम स्वच्छता की ओर

अध्यक्ष, रेलवे बोर्ड

एवं

पदेन प्रमुख सचिव, भारत सरकार

रेल मंत्रालय

रेल भवन, नई दिल्ली-110 001

CHAIRMAN, RAILWAY BOARD

&

EX-OFFICIO PRINCIPAL SECRETARY,

GOVERNMENT OF INDIA

MINISTRY OF RAILWAYS

RAIL BHAVAN, NEW DELHI-110001

22.02.2017

D.O. No. 2017/Trans.Cell/Initiatives

Dear General Manager,

Sub:- Key initiatives to be taken to instill pride in the place of work/organization and to motivate staff.

As you may recall Hon'ble Prime Minister in his address to the Rail Vikas Shivir in November, 2016 had laid stress on a collective effort to transform railways from within. A key catalyst for transformation is to instill a sense of *esprit de corps* and a high sense of self-worth/pride among the employees.

2. To motivate/energize the employee at all levels, it is necessary that we set credible and tangible goals to which everyone feels wedded and towards whose attainment everyone willingly contributes. Some of these could be:-

- A feeling that each employee is contributing to provision of a very important public sense i.e. transporting the millions of people at an affordable cost and keeping the wheels of the business and industry of the country running. In this task, everybody's work is important and needs to be performed with utmost diligence and attention to quality.
- Ensuring that our customers stay satisfied and loyal to us. This can be done by committed team-work that constantly provides on time clean trains/stations and serves customers with honesty and integrity.
- Making our workplaces amongst the best kept and the cleanest in the country.
- In a service industry like Railways, only satisfied employees can lead to satisfied customers. This calls for a responsive administration at all levels so that needs and grievances of employees are met and redressed.

3. There could be many more ideas. I would like to see the GMs, PHODs and DRMs to list out and work on these and similar ideas. A feedback on the work done may be sent to Advisor(Transformation) Cell so that best practices can be shared among the Zonal Railways.

With best wishes,

Your sincerely,

(A.K. Mital)

1. General Managers
All Zonal Railways/Production Units

2. DGs of RDSO /NAIR