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पूर्वोत्तर रेलवे

1/10/2017

कार्यालय
महाप्रबन्धक (कार्मिक)
गोरखपुर।

ई0पी0सं0-50-02

क्रमांक- 10 / 2017

सं0 ई/310/1/भाग-छ/चार

दिनांक 7-02-2017

सचिव/महाप्रबन्धक,
सचिव/अपर महाप्रबन्धक,
सभी विभागाध्यक्ष,
सभी मण्डल रेल प्रबन्धक,
सभी कार्मिक अधिकारी,
सभी मुख्य कारखाना प्रबन्धक,
सभी अतिरिक्त मण्डलाधिकारी/स्थापना,
पूर्वोत्तर रेलवे।

विषय:-माननीय सांसदों से प्राप्त पत्रों/संदर्भों का त्वरित निपटारा।

उपमहाप्रबन्धक/सा0, गोरखपुर के पत्र संख्या जेड/एसएस/सेक्रेटरी/
पॉलिसी/पार्ट-11 दिनांक 31.01.2017 के माध्यम से प्राप्त रेलवे बोर्ड का पत्र संख्या
2017/ओ एण्ड एम/1/1 दिनांक 27.01.2017 की अंग्रेजी प्रतिलिपि संलग्न कर
सूचनार्थ, मार्गदर्शन एवं आवश्यक कार्यवाही हेतु प्रेषित की जा रही है।

संलग्नक/उपरोक्त

(-ए0 के0 सिंह)

उपमुकाधि/अराज
कृते महाप्रबन्धक/कार्मिक

प्रतिलिपि निम्न को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित :-

- 1- महामंत्री/एन.ई.रेलवे मजदूर यूनियन/गोरखपुर - 40 प्रतियों में।
- 2- महामंत्री/प्रमोटी अधिकारी संघ/पूडरे/गोरखपुर - 02 प्रतियों में।
- 3- महामंत्री/रेसुब एशोसियेशन/पूडरे/गोरखपुर - 02 प्रतियों में।
- 4- महामंत्री/एससी/एसटी एवं आबीसी एशोसियेशन/गोर0-02 प्रतियों में।
- 5- मुकायाधी/एमपीपी को बेबसाइट पर अपलोड हेतु - 01 प्रति में।

कृते महाप्रबन्धक/कार्मिक



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10/2017

कार्यालय महाप्रबन्धक
पूर्वोत्तर रेलवे, गोरखपुर
OFFICE OF THE GENERAL MANAGER
N.E. RAILWAY
GORAKHPUR - 273 012

संख्या-Z/SS/Secy./Policy/PL/1

दिनांक 21.01.2017

सभी प्रमुख विभागाध्यक्ष,
सभी मंडल रेल प्रबन्धक,
पूर्वोत्तर रेलवे।

C/O

21/1/17

संयोजक/सचिव

Dr. EPD/109

03/1/2017

विषय:-Prompt disposal of Letters/Reference
received from Hon'ble MPs.

21/1/17

सन्दर्भ:-रेलवे बोर्ड का पत्रांक-2017/ओ एण्ड एम/1/1
दिनांक 27.01.2017

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रेलवे बोर्ड का संदर्भित पत्र आपके पास सूचनार्थ एवं
तदनुसार आवश्यक कार्यवाही हेतु संलग्न है।

Pl. circulate
SPO/RP OS/Rulling
03.02.17

(संजय तिवारी)
उप महाप्रबन्धक/साओ
कृते महाप्रबन्धक

250
02.2.17

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10/2017

भारत सरकार Government of India
रेल मंत्रालय Ministry of Railway
(रेलवे बोर्ड) (Railway Board)

New Delhi, Dated:-27.01.2017

No. 2017/O&M/1/1

General Managers
All India Railways/PUs
DG/NAIR & DG/RDSO
CMD/MDs of PSUs

Sub:- Prompt disposal of Letters/References received from Hon'ble MPs

- Ref:- (i) Board's letter No. 2016/O&M/1/1 dated 15/7/16
(ii) Board's letter No. 2017/O&M/1/1 dated 11/1/17

Instructions on prompt disposal of references from MPs/VIPs have been issued and are also re-iterated from time to time, the last being Board's letter dated 15.07.2016 & 11.01.2017, indicating the timelines for sending replies to these references.

2. However, recently, Hon'ble Minister of State(IC), Ministry of Development of North Eastern Region and Minister of State in PMO and Personnel & Public Grievances and Pensions has, in his DO letter addressed to Hon'ble MoS(G), raised the issue of delay in acknowledgement/response to references from Hon'ble Members of Parliament and has suggested that progress in disposal of these references should be electronically monitored.

3. In view of the aforesaid, it is re-iterated that the timelines prescribed in this connection may be strictly adhered to by all concerned. It may be ensured that reference(s) from MPs/MLAs/VIPs are immediately acknowledged and reply be submitted within 7 days (where no information is required from Divisions) and within 15 days (where information is called for Divisions) from the date of receipt of the reference. In case any delay is anticipated, an interim reply should invariably be sent indicating the position and possible date of final reply.

3.1 It is also desired that an electronic monitoring mechanism like File Tracking System or e-Office system or any other similar systems be also used to monitor progress in disposal of such references received from MPs/MLAs/VIPs. It should also be invariably ensured that at the receipt stage (wherever such references are initially received) all such references are scanned and registered electronically to enable their proper electronic monitoring from the receipt stage itself. An Officer may also be nominated to keep a special watch over the disposal of such references.

4. The above instructions may be brought to the notice of all PHODs/HODs/DRMs/ADRMIs and other Senior Officers/Staff down the line for strict compliance.

V. Vaidehi

(V. Vaidehi)
Joint Secretary/Railway Board