

# Option for comments of Public

- For any type of Grievance / Suggestion / Feedback , Please Click on **“Public Grievances”** link on Home page of

[ner.indianrailways.gov.in](http://ner.indianrailways.gov.in)—N.E Railway Official Site

OR

- You can login directly to [www.pgportal.gov.in](http://www.pgportal.gov.in)

OR

- A passenger can file complaint or suggestion directly on **“RAIL MADAD”** Website or App.